

#### LILY Code of Conduct for Business Partners

#### INTRODUCTION

Lily Hospitality Group AS (Lily) is a hospitality company developing and operating hotels, facility management contracts and restaurants.

Lily's ethical commitments and requirements, including Lily's expectations to personal conduct and business practices, is set out in Lily's (Lily's) main governing document, the Code of Conduct, which is available at <a href="https://www.lilyhospitality.com/sustainability">https://www.lilyhospitality.com/sustainability</a> Lily's Sustainability Policy governs ESG aspects of Lily's own performance and decisions.

This document, Lily's (Lily's) Code of Conduct for Business Partners (the "Code of Conduct for Business Partners"), provides an important foundation for Lily's ongoing engagement with "Business Partners", which includes but is not limited to suppliers, customers, service providers, joint venture partners or other persons engaging in business with Lily.

Lily also expects its' portfolio companies to adhere to the principles set forth herein by implementing Lily's Code of Conduct for Business Partners towards their own business partners. This Code of Conduct for Business Partners thus stipulates Lily's requirements and expectations to Business Partners and for Business Partners of its portfolio companies. In addition, this Code of Conduct for Business Partners also identifies the ambitions for Lily and its Business Partners to work actively together to drive positive progress for good governance, for people, the planet and for societies.

Lily recognizes that close cooperation across the whole value chain is critical to address the biggest challenges of our time and drive transformative change. Lily believes its Business Partners are vital allies in protecting the environment, uphold social safeguards and ensure good governance to maximize positive impact.

Business Partners are expected to know, recognize and adhere to the OECD Guidelines for Multinational Enterprises and the UN Guiding Principles on Business and Human Rights, including the principles and rights set out in the eight fundamental conventions identified in the Declaration of the International Labour Organisation on Fundamental Principles and Rights at Work and the International Bill of Human Rights.

Lily appreciates that implementation of certain commitments in this Code of Conduct for Business Partners may require time and true dedication from our Business Partners and is excited to engage with Business Partners on these joint ambitions.

# SCOPE, COMPLIANCE AND ADHERENCE

By conducting business with the Lily group, each Business Partner is expected to adhere to and ensure that all of its personnel and entities involved, and those working on the Business Partner's behalf, are aware of the standards, principles and ambitions set out herein and strive to adhere to them in engaging with members of the Lily group.

#### **GOOD GOVERNANCE**

### **Compliance with Laws**

Business Partners shall comply with all applicable laws and regulations of their country of origin as well as in any country in which they operate, and act ethically and in a sustainable and socially responsible manner.

In the event there are differences between laws and regulations and the standards set out in this Code of Conduct for Business Partners, the highest standards shall be applied.

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### **Corruption and Improper Payments**

Business Partners shall comply with applicable laws and regulations concerning bribery, corruption, fraud and any other prohibited business practices. Business Partners shall not request, accept or receive any improper advantage in connection with a position, an office or performance of an assignment, e.g. to allocate business or other advantages in the conduct of business. Further, Business Partners shall not offer, promise or give any improper advantage to public officials or any individuals or corporate entities within the private sector, in connection with a position, an office or performance of an assignment, e.g. to obtain or retain business or any advantage in the conduct of business. This applies regardless of whether the improper advantage is offered directly or through an intermediary. Business Partners shall not make contributions to a political party, party candidate, group or organisation to influence decisions relevant to Lily.

## **Anti-Money Laundering**

Business Partners shall firmly oppose all forms of money laundering and shall take steps to prevent their financial transactions from being used by others to launder money.

# Gifts, Hospitality and Expenses

Business Partners are aware that Lily does not accept any gifts from its Business Partners nor offer such gifts to them, and Business Partners shall refrain from offering gifts and other favours to Lily, Lily's employees, representatives, partners, or anyone closely related, except for promotional items of minimal value.

Hospitality such as social events, meals or entertainment may be offered if there is a clear business reason for the hospitality. The costs must be kept within reasonable limits. Travel, accommodation and other expenses for individuals representing Lily, will always be paid by Lily, unless other arrangements are agreed by the contract. Gifts, hospitality, expenses or other favours shall never be offered or received in connection with contract bidding, evaluation or award or whenever public officials are involved.

#### Competition

Business Partners shall under no circumstances cause or be part of any breach of general or special competition laws and regulations, such as illegal cooperation on pricing, illegal market sharing or any other behaviour that is in breach of relevant competition laws and regulations.

### **Conflict of Interest**

Business Partners and their employees shall not take part in or seek to influence any decision in circumstances that can give rise to an actual or perceived conflict of interest. If Business Partners become aware of potential conflict of interest, they shall notify Lily without delay.

# **Tax Obligations**

Lily expects its Business Partners to engage in responsible and transparent tax practice, compliance with all applicable tax laws and regulations, and to disclose necessary information to the relevant authorities and take responsible tax positions.

#### **Sanctions and Export Control**

Business Partners shall comply with sanctions and export control laws and regulations. Business Partners shall immediately inform Lily should they ever become subject to sanctions, in particular, but not limited to, sanctions implemented and enforced by the UN, EU, US, UK and Norway.

# Lobbying

If Business Partners are performing any lobbying activities, they shall act in compliance with applicable laws and regulations. Interactions between Business Partners and governments, their agencies or representatives are expected to be conducted with high ethical consideration, transparency and integrity.

#### **Data Protection**

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Business Partners shall comply with applicable data protection laws and regulations, including in connection with the handling and storage of personal information.

#### Whistleblowing

Business Partners shall ensure that their employees and business partners have the possibility to report concerns regarding potential breaches of the requirements set out in this document, and Lily encourages that such processes are also open to receive reports from external stakeholders and third parties. Business Partners shall ensure that all reported concerns receive a fair investigation conducted with relevant internal and/or external assistance. Lily shall be notified by Business Partners of investigations that have an impact on activities in connection with Lily.

### **Embedding Sustainability in Operations**

Business Partners shall strive to integrate sustainability in company's purpose, policies, targets, strategy and operations, and thereby contribute to the realization of the United Nation's Sustainable Development Goals (SDGs).

Lily expects its Business Partners to work towards minimizing adverse impacts on governance, for people, the planet and for societies and to maximize its positive impacts.

## **Communication and Reporting**

Lily expects its business partners to communicate and report with transparency and accountability, and openly communicating and report both negative and positive impact from their business.

#### **RESPECT FOR PEOPLE**

# **Human Rights**

Business Partners shall respect human rights and abide by minimum social safeguards<sup>1</sup>. Further Lily expects Business Partners to perform human rights impact assessment and due diligence to understand and mitigate potential and actual adverse impact and ensure that their company, through its operations, does not cause or contribute to adverse human rights impacts. Business Partners are expected to implement and enforce effective systems to minimize risks of adverse human rights impact in their operations and in supply chain. If Business Partners cause or contribute to adverse human rights impact, Lily expects Business Partners to take necessary steps and strive to remedy the adverse impact.

#### **Health and Safety**

Business Partners shall work ambitiously, through systematic work and continuous improvement, to provide a healthy, safe, and secure work environment

### Minimum Age of Labour

Business Partners shall prohibit the employment of children below the age of 15. Business Partners shall take special precautions to safeguard the health, security and rights of persons under the age of 18 and secure that they do not perform any hazardous work.

#### **Forced Labour**

<sup>1</sup> Minimum social safeguards involve abiding by the OECD Guidelines for Multinational Enterprises and the UN Guiding Principles on Business and Human Rights, including the principles and rights set out in the eight fundamental conventions identified in the Declaration of the International Labour Organisation on Fundamental Principles and Rights at Work and the International Bill of Human Rights. Further, to recognize the UN Convention on the Rights of the Child and the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP) and responsibilities under these.

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Business Partners shall neither engage nor employ people against their own free will trough any form of forced, indentured, bonded or prison labor nor require to lodging deposits, recruitments fees or identity papers upon commencing employment. This applies to workers hired directly or indirectly, through contractors, agents or labor brokers.

## Freedom of Association & Right to Collective Bargaining

Business Partners shall recognise their employees' rights to form and join trade unions and to be represented in collective bargaining agreements. Business Partners shall consult with their employees and their trade unions on relevant matters and provide their employees with opportunities to influence their work situation. Where the rights to freedom of association and collective bargaining are restricted under national laws and regulation, Business Partner are expected to provide employees with opportunities to influence their work situation.

# **Employment Practices**

Business Partners shall comply with local laws, regulations and agreements regarding working hours and ensure that working hours are not excessive. Lily expects Business Partners to ensure that wages paid to employees and contracted labor are fair, liveable and in compliance with local laws, regulation and agreements. Business Partners shall secure that all their employees and contracted labor are provided with written agreement of employment setting out employment conditions in a language the employees can understand and have access to effective grievance mechanisms.

#### Non-Discrimination

Business Partners shall treat employees and contracted labour equally and fairly. Business Partners shall not accept any form of harassment or discrimination on the basis of among others age, gender, gender expression, sexuality, disability, race, ethnicity, religious belief, political opinion, class, national origin or any other basis prohibited by laws and regulations.

## **Minority Rights**

Lily expects Business Partners to pay special attention to the rights, requirements, values and integrity of indigenous peoples and other minority groups affected by their operations. To the extent Business Partners' work may affect indigenous peoples or other minority groups, Business Partners shall minimize and manage such impacts and adhere to the principles of free, prior and informed consent.

## **Human Trafficking**

Business Partners shall not accept any form of or support to human trafficking.

#### **Security Resources**

Business Partners shall observe strict requirements for the selection of security contractors to avoid human rights risks in countries where security firms are not properly regulated.

### Equality, diversity and inclusion

Business Partners shall strive to ensure equality, diversity, and inclusion throughout its business, including equal opportunities and strive for a balance between the genders, increased diversity and inclusion in all parts and levels of the businesses.

### **CARE FOR THE PLANET**

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## **Biodiversity**

Lily expects its Business Partners to strive to protect, preserve and restore the environment and biodiversity both on land and in the oceans.

#### Ocean and Water

Lily expects its Business Partners to protect, preserve and restore ocean and water-related ecosystems and strive to minimize adverse impacts.

### **Climate Change**

Lily expects Business Partners that can, to strive to organize business activities such that their associated emissions are in line with the UN Framework Convention on Climate Change (Paris Agreement) and the 1.5-degree trajectory. Lily expects Business Partners to set climate targets and strive for a net zero or near to net zero ambition for 2050.

Business Partners shall upon request provide information about their emissions and energy sources to Lily. Business Partners are encouraged to use renewable power, green fuels and other green supplies and improve their energy efficiency over time.

Lily expects Business Partners to focus on innovation and finding lower carbon alternatives for products and services to minimize climate impact over time.

## **Waste and Circularity**

Business Partners shall strive to minimize adverse environmental impact, reduce waste and optimize use of natural resources and work towards circular business models.

For any waste created, Business Partners are expected to ensure that all waste disposal is managed in a safe manner for people and environment with proper identification and treatment.

Lily expects its Business Partners to minimize the use of hazardous materials in their operations and manage any hazardous waste safely. Pollution should be prevented or managed safely.

### **PROSPERITY FOR ALL**

## **Community Impact and Engagement**

Lily expects its Business Partners to responsible manage impacts on people in local communities. Lily encourages its Business Partners to engage with local communities through an ongoing dialogue and account for local needs and expectations in its operations.

Lily encourages its Business Partners to strive to reduce economic inequality and advancing socioeconomic development of local communities by supporting local organizations and source locally when possible.

Business Partners shall respect local communities' livelihoods by ensuring responsible management of common resources on land and in the ocean.

#### **Research and Development**

Lily encourages Business Partners to engage in the development of science, technology and innovation and the use of technology and digitalization in support of the sustainability agenda. Lily aspire Business Partners to be frontrunners in using, sharing and scaling technology and digitalization for solving global challenges and contribute to the diffusion of knowledge and innovation through collaboration and data sharing and transparency.

### **Miscellaneous**

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Lily expects its Business Partners to strive to ensure that their own business partners and other relevant stakeholders conduct their businesses in a manner consistent with the principles set forth in this Code of Conduct for Business Partners and that they will seek to include and follow up on these requirements and expectations in their business relationships with them. Lily expects its Business Partners to undertake adequate, and risk-based due diligence to know their own business partners.

Business Partners acknowledge that Lily values transparency and Lily encourages all its Business Partners and their employees to report concerns about potential violations of this Code of Conduct for Business Partners or applicable laws and regulations to Lily. Such reports may be made through Lily's integrity channel available on Lily's homepage, to <a href="mailto:post@lilyhospitality.com">post@lilyhospitality.com</a> or to another contact person within Lily.

It is each Business Partners' responsibility to take immediate and relevant remedial actions with respect to any incompliance with the principles set out in this Code of Conduct for Business Partners without delay. Lily reserves the right to (i) audit its Business Partners if deemed necessary by Lily, and (ii) to terminate the contracts with its Business Partners in the event of material breach of requirements and expectations laid out in this Code of Conduct for Business Partners.

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